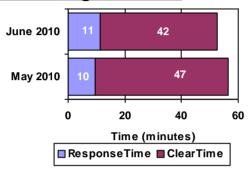


Statewide Transportation Management Center (TMC) 2567 N. West Street, Jackson, MS 39215 (601) 359-1993 Performance Measures

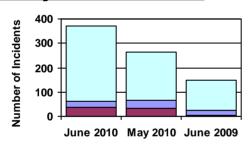
# **Incident Management**

## **Incident Average Duration**



Note: Based on a sampling of incidents with data available.

## **Incidents by Source Detected**



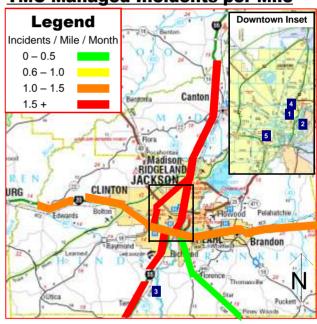
□ссти	308	200	124
■ 911 Dispatch	26	30	21
■ M DOT	35	34	3
Other	1	0	1

Note: Other includes Media and Weather Service.

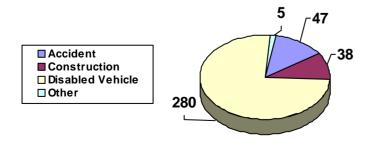
## **Total Incidents - 370**

- Tup 40% from last month
- 21% Above Year-To-Date Average (YTD Avg.)

## **TMC Managed Incidents per Mile**



## **Incidents by Type**



Note: Other includes Vehicle Fire, Debris, HazMat, Amber Alert, Weather and Congestion.

## **Incident Hot Spots**

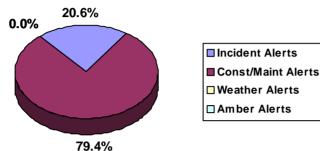
Rank Location (Direction Freeway @ Cross Street)		Number of Incidents	
2	NB I-55 @ Fortification St	18	
3	NB I-55 @ Siwell Rd	12	
4	SB I-55 @ Northside Dr / Meadow	11	
5	NB I-55 @ Pearl St	11	

## **Traveler Information**

## **Unique Dynamic Message Sign (DMS) Messages - 77**

- Tup 15% from last month
- ↑ 8% Above Year-To-Date Average (YTD Avg.)

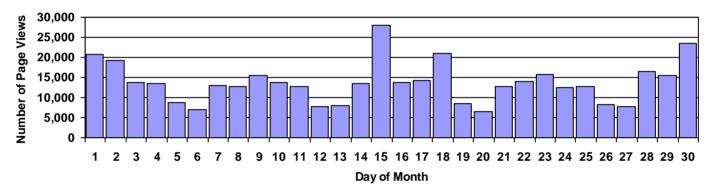
## **E-mail Alerts by Type**



#### **E-mail Users and Alerts**

<b>User Types</b>	June	YTD
	2010	Avg.
Users Registered	3,880	3,566
New Users	125	224
Users Unregistered	19	15
<b>Alert Types</b>		
Total Alerts	287	265
Incident Alerts	40	47
Const/Maint Alerts	154	120
Weather Alerts	0	7
Amber Alerts	0	0

## **Web Site Page Views per Day**



# DATA KEY



**Incident Management** data is derived from a newly developed database specifically designed to allow operators to track the detailed location and the exact time that first responders arrive on scene of traffic incidents on Mississippi freeways.



**Traveler Information** statistics demonstrate the data sent by Mississippi Traffic Management Center control room operators to the www.mstraffic.com website. Page views are the actual number of times that the public retrieves traffic information.

## **June 2010 Mississippi TMC Performance Measures**

2 of 2



The Mississippi Department of Transportation is responsible for providing a safe intermodal transportation network that is planned, designed, constructed and maintained in an effective, cost efficient, and environmentally sensitive manner.

